

CVMS Training Session for Providers

What's New in Release 4.1

Version 1

February 16, 2021



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**



Meet your training team for today



Name: Tabitha McKelvy

Title: Training Contractor

Why I am excited about CVMS:

The CVMS Portal has a direct impact on how we can keep our communities safe and the people we love healthy.

Today's expectations



Learn more about CVMS and what is new is new with Release 4.1



Ask any questions you may have about CVMS or the updates made over the weekend



Learn more about the Help Desk, Training Resources, and additional available resources.

Please note that this session is **not** intended to be a click-through training session. We will have sessions throughout the week that will provide click-through training on the CVMS Provider Portal.

Agenda

Welcome and What to Expect Today

CVMS Overview

What is New in Release 4.1 - *All Profiles*

What is New in Release 4.1 - *Location Manager Profile Only*

Upcoming Training Sessions and Available Support Resources

Q&A

How to participate today

- Session is being recorded
- Mute your line unless you are addressing the group
- Interactive session
- Utilize Chat box to ask questions – we will address during our question breaks!
- We will pause for questions at the conclusion of each demonstration



CVMS Overview

 5 min

What is CVMS?



What is CVMS?

The COVID-19 Vaccine Management System (CVMS) is a secure, cloud-based **vaccine management solution for COVID-19 that enables vaccine management and data sharing across providers, hospitals, agencies, and local, state, and federal governments on one common platform.**

In CVMS, you can:

- **Enroll in the COVID-19 Vaccine Program and upload employees so they can register for COVID-19 vaccination**
- **Manage COVID-19 vaccine inventory**
- **Track COVID-19 vaccine administration**

In future CVMS releases, providers will also be able to schedule clinics.



Who will use CVMS?

1. NC State officials **will enroll providers and verify provider eligibility** along with verifying site readiness.
2. **Providers will verify recipient eligibility, log dosage administration, and track frequency** and timing of additional dosages.
3. **Recipients** will also have a portal where they can do things like complete their health questionnaire and view their proof of vaccine.
4. And lastly, some *non healthcare* employers and organizations will also have a portal that they will use for uploading for eligible employees on their staff or individuals who will need to get vaccinated.



Why CVMS?

CVMS provides a flexible approach for managing, delivering, and administering vaccine programs.

It consolidates multiple legacy, siloed systems into an integrated platform with configurable modules. **This allows for quicker updates to the system in order to meet business needs.** In addition, **built-in automation features mean less time on routine tasks** and more time on high-value activities.

Two user profiles on CVMS Provider Portal

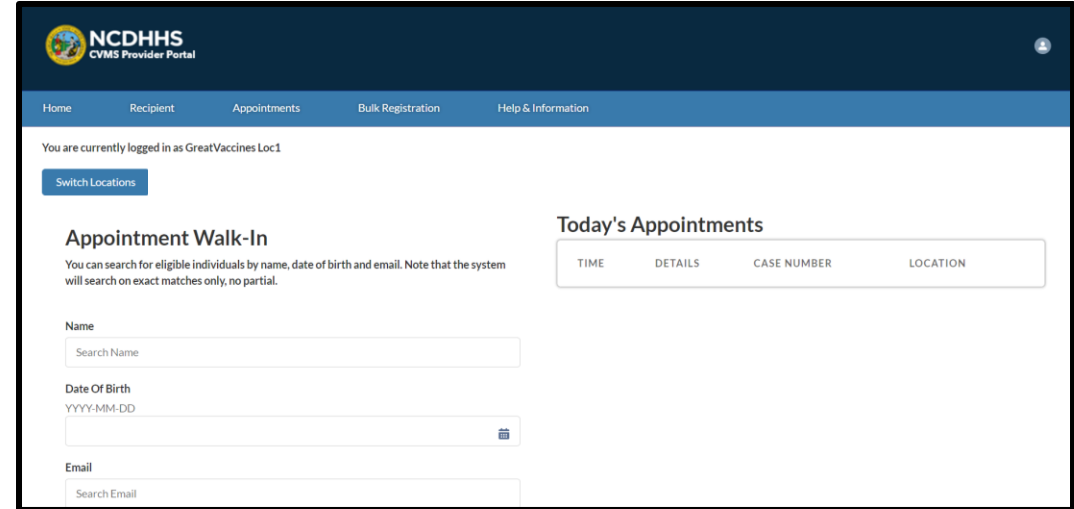
Healthcare Provider

- Check-In Recipient
- Verify Recipient's Identity & Eligibility
- Log Vaccine Administration
- On-site Recipient Registration

Healthcare Location Manager

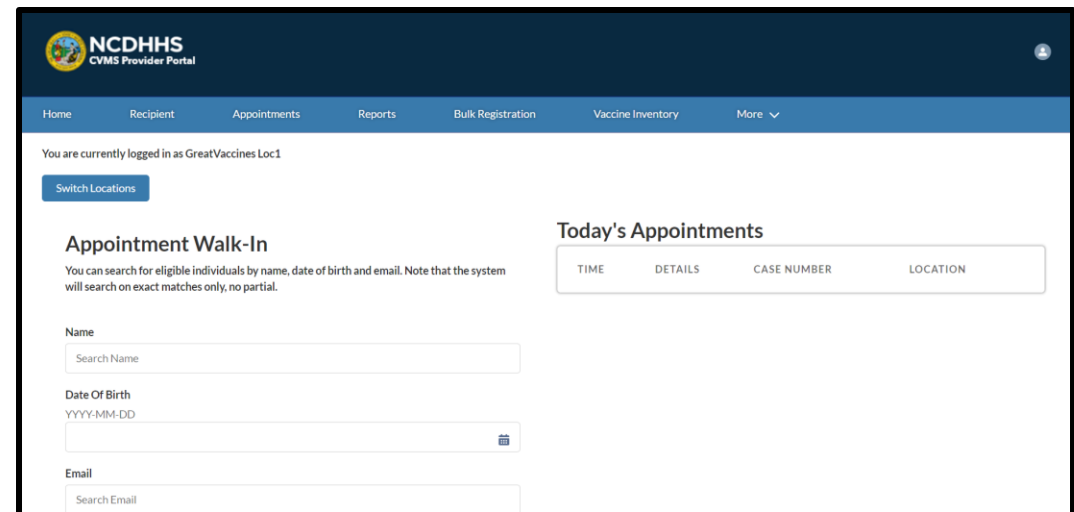
- View, Receive, and Add Inventory
- View Order and Shipment details
- View and Update Vaccine Inventory Levels
- Manage Location Information
- Review Reports
- *Healthcare Provider activities*

Healthcare Provider Profile Top Navigation Bar



The screenshot shows the top navigation bar for the Healthcare Provider profile. The header is dark blue with the NCDHHS CVMS Provider Portal logo on the left and a user profile icon on the right. Below the header is a light blue navigation bar with links: Home, Recipient, Appointments, Bulk Registration, and Help & Information. The main content area has a dark blue background with white text. It displays 'You are currently logged in as GreatVaccines Loc1' and a 'Switch Locations' button. The 'Appointment Walk-In' section includes a search form with fields for Name, Date Of Birth (YYYY-MM-DD), and Email. To the right, the 'Today's Appointments' section features a table with columns: TIME, DETAILS, CASE NUMBER, and LOCATION.

Healthcare Location Manager Profile Top Navigation Bar



The screenshot shows the top navigation bar for the Healthcare Location Manager profile. The header is dark blue with the NCDHHS CVMS Provider Portal logo on the left and a user profile icon on the right. Below the header is a light blue navigation bar with links: Home, Recipient, Appointments, Reports, Bulk Registration, Vaccine Inventory, and More. The main content area has a dark blue background with white text. It displays 'You are currently logged in as GreatVaccines Loc1' and a 'Switch Locations' button. The 'Appointment Walk-In' section includes a search form with fields for Name, Date Of Birth (YYYY-MM-DD), and Email. To the right, the 'Today's Appointments' section features a table with columns: TIME, DETAILS, CASE NUMBER, and LOCATION.



What is New in Release 4.1

All Profiles



30 min



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Overview of what's new in Release 4.1 for CVMS Provider Portal

- Increased security levels using Shield Field level encryption to adhere to the State of North Carolina requirements
- New help text for the 'On Behalf of (Clinician)' field during the vaccine administration process
- Multi-location Users Only: Location assignments for the log-in session will not be defaulted; you will need to use the 'Switch Location' button before proceeding with Portal activities

Location Manager specific updates for Release 4.1 will be showcased immediately following the updates relevant to all user profiles. Stay tuned!

Help text for the 'On Behalf of (Clinician)' field during the vaccine admin process


Placing cursor on the info icon will display new Help Text to indicate that it is **OPTIONAL** to 'Select Vaccine Administrator' and only required if you are entering data **ON BEHALF OF SOMEONE ELSE.**

The screenshot displays the NCDHHS CVMS Provider Portal interface. The top navigation bar includes links for Home, Recipient, Appointments, Bulk Registration, Reports, Vaccine Inventory, and More. A progress bar indicates the current step is 'Vaccine Administration', which is highlighted with a red box. The main form is divided into two columns. The left column contains 'Vaccination Details' with fields for Injection Site, Dose (First Dose/Second Dose), Route (Intramuscular (IM), Subcutaneous (SQ), Intradermal (ID)), Date and Time of Vaccine, and Vaccine Product. The 'On Behalf of (Clinician)' field is highlighted with a red box and has an information icon. A tooltip for this field states: 'Only Select if you are Not the Person Administering the Vaccine. Select the Clinician who administered the vaccine to the recipient from the picklist menu. Begin typing the First Name quickly to find the desired Clinician to select.' The right column contains personal information for the recipient, including Medical History, Gender, Race, Ethnicity, Health Conditions, Identifies as the following, Address, Email Address, Phone Number, and Preferred Communication Channel.

Only Select if you are Not the Person Administering the Vaccine. Select the Clinician who administered the vaccine to the recipient from the picklist menu. Begin typing the First Name quickly to find the desired Clinician to select.

Multi-location Users Only: Location assignments for the session will not be defaulted

If you are a user operating from **MULTIPLE LOCATIONS** within your organization, you will now need to **SELECT A LOCATION** within your organization before proceeding with Portal activities



Warning
Please click the 'Switch Locations' button

Home

Recipient

Appointments

Reports

Bulk Registration

Switch Locations

Appointment Walk-In

You can search for eligible individuals by name, date of birth and email. Note that the system will search on exact matches only, no partial.

Name

Search Name

Date Of Birth

YYYY-MM-DD


Email

Search Email

Search

Please be sure to bookmark this site: <https://qa3-ncdhhs.cs32.force.com/VaccineProvider>

Location N...	Street	City	State	Country	Postal Code
<input type="radio"/> Quality Hospital Loc 1	2110 Blue Ridge Rd	Raleigh	North Carolina	United States	27607
<input checked="" type="radio"/> Quality Hospital Loc 2	ABC Street	XYZ	NC	ABC	12345
<input type="radio"/> Quality Hospital Loc 3	ABC Street	XYZ	NC	ABC	98765
<input type="radio"/> Premium Hospital Loc 1	jsd street	XYZ	NC	ABC	76543
<input type="radio"/> Premium Hospital Loc 2	udigyd street	XYZ	NC	ABCd	76987
<input type="radio"/> Premium Hospital Loc 3	jdegf street	PQR	NC	HGEV	65876



Home

Recipient

Appointments

Bulk Registration

You are currently logged in as Quality Hospital Loc 2

Switch Locations

Appointment Walk-In

You can search for eligible individuals by name, date of birth and email. Note that the system will search on exact matches only, no partial.



In this module, we reviewed:

- Updates to the CVMS Provider Portal for all user profiles

Do you have any questions?



What is New in Release 4.1

Location Manager Profile Only



40 min



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Overview of what's new in Release 4.1 for CVMS Provider Portal

Additional functionality for users with a Healthcare Location Manager Profile:

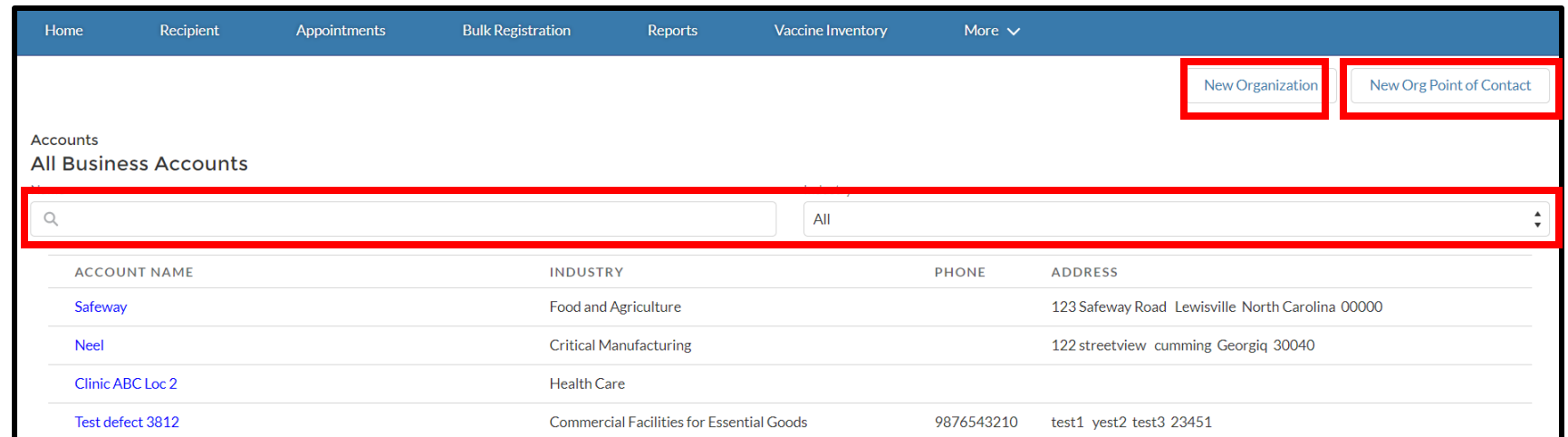
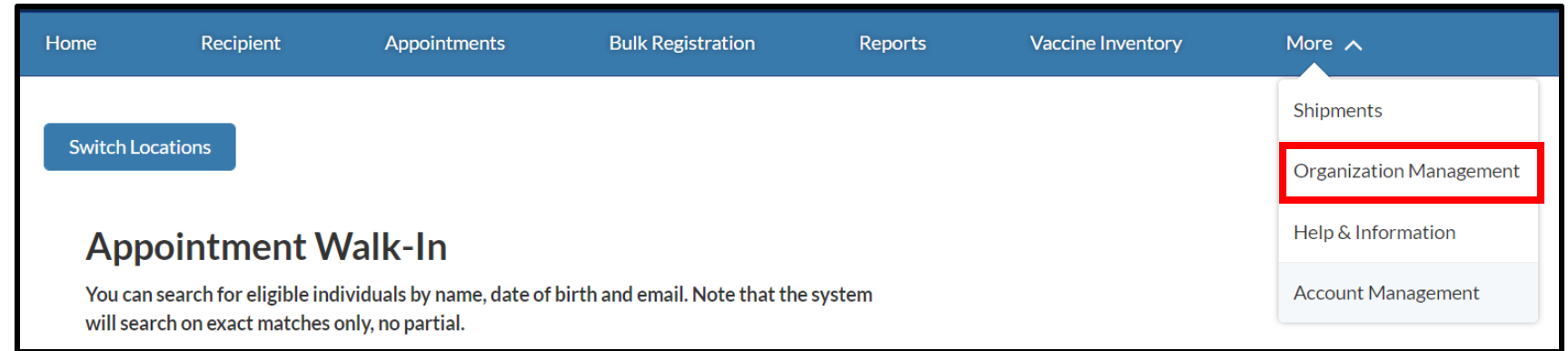
- Introduction to self-service organization management directly in the Provider Portal, enabling users to search, create, and manage organizations identified to use the CVMS Organization Portal
 - **PLEASE NOTE:** Do not use the Organization Management tab to upload any organizations until you receive the proper guidance from NC DHHS.
- Introduction to self-service account management directly in the Provider Portal, enabling users to add or remove other users and manage location assignments for existing users
- Ability to submit an inventory transfer or redistribution request directly in the CVMS Provider Portal
- Ability to record “Insufficient Quantity” events if less than standard doses are obtained in a vial
- Ability to tag vaccine inventory as a 1st or 2nd dose to easily identify if an inventory was intended for first doses, second doses, or both

Introduction to self-service organization management directly in the Provider Portal

The new **ORGANIZATION MANAGEMENT TAB** will allow Location Managers to search, create, and manage organizations identified to use the CVMS Organization Portal.

PLEASE NOTE: Do not use the Organization Management tab to upload any organizations until you receive the proper guidance from NC DHHS.

Additional information and training opportunities will be available in the near future.



Introduction to self-service account management directly in the Provider Portal

The new **ACCOUNT MANAGEMENT TAB** will allow users to add or remove users within their location from the Provider Portal and manage location assignments for existing users directly in the CVMS Provider Portal.

Home

Recipient

Appointments

Bulk Registration

Reports

Vaccine Inventory

More ^

Switch Locations

Appointment Walk-In

You can search for eligible individuals by name, date of birth and email. Note that the system will search on exact matches only, no partial.

Name

Search Name

Date Of Birth

YYYY-MM-DD

Email

Shipments

Organization Management

Help & Information

Account Management

Home

Recipient

Appointments

Bulk Registration

Reports

Vaccine Inventory

More v

Search by Contact's Name or NCID

Q Search by Contact's Name

Or

Q Search by Contact's NCID

Search

Reset

Add Member

Name	Email	Title	NCID	Direct Account Name	Profile	Active
Azalea Troche	azalea.troche@accenture.com	Location Manager	Azalea.Troche	Clinic ABC Loc 1	Healthcare Location Mgr	Yes
Simon Couderc	simon.couderc@accenture.c...	Location Manager	SCOUDERC_TRAINING	Clinic ABC Loc 1	Healthcare Location Mgr	Yes
ADRIAN G. LAGRAMA	adrianlagrama@gmail.com	Location Manager	adrianlagrama	Clinic ABC Loc 1	Healthcare Location Mgr	Yes
Azalea Troche	azalea.troche-acn@dhhs.nc.g...	Healthcare Provider	Azalea.Troche1	Clinic ABC Loc 1	Healthcare Provider	Yes
sahil gupta	im3cool@outlook.com	Statewide Location Manager	mannat08gupta	Clinic ABC Loc 1	Statewide Location Manager	Yes
Somnath Mondal	somnathqa05+d14@gmail.c...	Location Manager	somnathuat3	Clinic ABC Loc 1	Healthcare Location Mgr	Yes
kiaan Gupta	kvsks222@outlook.com	Location Manager	kiaan08gupta	Clinic ABC Loc 1	Healthcare Location Mgr	Yes
Neelima veei	neeluveei@gmail.com	Healthcare Provider	veein	Clinic ABC Loc 1	Healthcare Provider	Yes

Introduction to self-service account management directly in the Provider Portal

Populate and save the **HCP PORTAL CONTACT** record. Be sure to check that the user does not have a CVMS Provider Portal account before creating a new one.

The screenshot displays the NCDHHS CVMS Provider Portal interface. A modal window titled "Create HCP Portal Contact" is open, allowing users to add a new contact. The form includes fields for Email, Account Name, Title, Profile, NCID, and Phone. The "NCID" field is highlighted with a red border. Below the form are "Cancel" and "Save Record" buttons, with the "Save Record" button also highlighted with a red border. The background shows a table of existing contacts and a sidebar with navigation links.

Name	Email
Azalea Troche	azalea.troche@accenture.com
Simon Couderc	simon.couderc@accenture.com
ADRIAN G. LAGRAMA	adrianlagrama@gmail.com
Azalea Troche	azalea.troche-acn@dhhs.nc.gov
sahil gupta	im3cool@outlook.com
Somnath Mondal	somnathqa05+d14@gmail.com
kiaan Gupta	kvsks222@outlook.com
Neelima vegi	neelu.vegi@gmail.com
Aja Muldrow	aja.d.muldrow@ey.com
Somnath Mondal	somnathqa05+d12@gmail.com

Role	Active
Location Mgr	Yes
Location Mgr	Yes
Location Mgr	Yes
Provider	Yes
Location Manager	Yes
Location Mgr	Yes
Location Mgr	Yes
Provider	Yes
Location Mgr	Yes
Healthcare Provider	Yes

Introduction to self-service account management directly in the Provider Portal

After clicking **SAVE**, an **AUTOMATIC EMAIL WILL BE SENT TO THE CONTACT** inviting them to sign into their CVMS Provider Portal account using their NCID username and password to start completing their activities.

Hi Lisa,

Welcome to the COVID-19 Vaccine Management System (CVMS).

To get started, go to <https://nat3-ncdmis.es82.force.com/VaccineProviders> you will be redirected to the NCID sign on page, enter your NCID and password and select NCID Login. You will then be automatically logged into the CVMS Provider Portal.

Need support? Submit your question to the help desk here: https://ncgov.servicenowservices.com/csm_vaccine

Thank you,
NC Department of Health and Human Services

Introduction to self-service account management directly in the Provider Portal

After clicking **SAVE**, you will be able to **SEARCH** using the Contact's name or NCID and view their account information in the Account Management tab.

[Home](#) [Recipient](#) [Appointments](#) [Bulk Registration](#) [Reports](#) [Vaccine Inventory](#) [More ▾](#)

Search by Contact's Name or NCID

Or

[Search](#)

[Reset](#)

Name ▾	Email ▾	Title ▾	NCID ▾	Direct Account Name ▾	Profile ▾	Active
Lisa Hall	lisahall@mailinator.com	Location Manager	lisahall4	Crimson Skies		
Nabeel Simpson	nabeel.simpson@mailinator...	Organization Admin		Crimson Skies	vProvider Community Lo...	Yes
Nicholas TestCrimson	noemail@noemail.com.in...	Location Manager		Crimson Skies	Healthcare Location Mgr	Yes
Karen Lewis	karenlewis@mailinator.co...	Location Manager	klewis4v	Crimson Skies - Location 2		
Piper Preece	piper.preece@mailinator....	Vaccine Coordinator		Crimson Skies - Location 2	vProvider Community Lo...	Yes
Nicholas TestCrimson-2	email@noemail.com.invalid	Healthcare Provider		Crimson Skies - Location 2	Healthcare Provider	Yes

Introduction to self-service account management directly in the Provider Portal

As a Healthcare Location Manager, you will be able to **ADD ADDITIONAL LOCATIONS** to the user's profile if needed.

HomeRecipientAppointmentsBulk RegistrationReportsVaccine InventoryMore

Search by Contact's Name or NCID

Search by Contact's Name

Or

Search by Contact's NCID

Name	Email	Title	NCID
Lisa Hall	lisahall@mailinator.com	Location Manager	lisahall4
Nabeel Simpson	nabeel.simpson@mailinat...	Organization Admin	
Nicholas TestCrimson	noemail@noemail.com.in...	Location Manager	
Karen Lewis	karenlewis@mailinator.co...	Location Manager	klewis4v
Piper Preece	piper.preece@mailinator....	Vaccine Coordinator	

HomeRecipientAppointmentsBulk RegistrationReportsVaccine Inve

Contact
Lisa Hall

Title
Location Manager

Account Name
Crimson Skies

Phone (2)
▼

Email
lisahall@mailinator.com

DETAILS

RELATED

Related Accounts (1)

Add Relationship

Account Name	Direct	Parent Account
Crimson Skies	<input checked="" type="checkbox"/>	▼

View All

Introduction to self-service account management directly in the Provider Portal

As a Healthcare Location Manager, you will be able to **ADD ADDITIONAL LOCATIONS** to the user's profile if needed.

New Account Contact Relationship

Please verify the correct Contact is selected. If not, please close this window.

Account Contact Relationship Information

Account

Search Accounts...

Crimson Skies - Location 2

+ New Account

Contact

Lisa Hall

Cancel

Save & New

Save

Contact

Lisa Hall

Title

Location Manager

Account Name

Crimson Skies

Phone (2)

Email

lisahall@mailinator.com

DETAILS

RELATED

Related Accounts (2)

Add Relationship

Account Name	Direct	Parent Account
Crimson Skies	<input checked="" type="checkbox"/>	
Crimson Skies - Location 2	<input type="checkbox"/>	Crimson Skies

Introduction to self-service account management directly in the Provider Portal

As a Healthcare Location Manager, you will also be able to **EDIT** contact information, **VIEW** contact history, and **DEACTIVATE** the user's profile if needed.

Contact

Azalea Troche

Title

Location Manager

Account Name

Clinic ABC Loc 1

Phone (2)

Email

azalea.troche@accenture.com

DETAILS

RELATED

Name

Azalea Troche

Account Name

Clinic ABC Loc 1

Title

Location Manager

Phone

Mobile

Email

azalea.troche@accenture.com

NCID

Azalea.Troche

Profile

Address Information

Mailing Address

3240 Testing Dr null

Charlotte, North Carolina 72610

Other Address

Contact

Azalea Troche

Title

Location Manager

Account Name

Clinic ABC Loc 1

Phone (2)

Email

azalea.troche@accenture.com

DETAILS

RELATED

Related Accounts (1)

Add Relationship

Account Name

Direct

Parent Account

Clinic ABC Loc 1

☒

Clinic ABC

View All

Contact History (1)

Date

Field

User

Original Value

New Value

1/11/2021, 11:02 AM

Created.

User1609180936795...

Search by Contact's Name or NCID

Search by Contact's Name

Or

Search by Contact's NCID

Search

Reset

Add Member

Name	Email	Title	NCID	Direct Account Name	Profile	Active	
Azalea Troche	azalea.troche@accenture.com	Location Manager	Azalea.Troche	Clinic ABC Loc 1	Healthcare Location Mgr	Yes	
Simon Couderc	simon.couderc@accenture.com	Location Manager	SCOUDERC_TRAINING	Clinic ABC Loc 1	Healthcare Location Mgr	Yes	Deactivate

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Ability to submit an inventory transfer or redistribution request in the Provider Portal

Selecting the **REQUEST TRANSFER / REDISTRIBUTION** button will not initiate a transfer request but will instead provide a brief overview of the instructions. Select **NEW** to begin the transfer or redistribution request.

Home

Recipient

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Bulk Registration

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Vaccine Inventory

More

Scan or type a barcode

Add

Waste

Insufficient Quantity

Inbound Transfer

Outbound Transfer

Vaccine Inventories

Recently Viewed

4 items • Updated a few seconds ago

Search this list

	Vaccine Inven...	Product Name	Lot	Total Doses	Doses Ava...	Expiration Da...
1	Delivery 02/09/2...	Pfizer-BioNTech ...	123	0	0	2/1/2050, 12:00 ...
2	Grace Pfizer Inve...	Pfizer-BioNTech ...	909	100	133	2/28/2021, 12:0...

Home

Recipient

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Vaccine Inventory

Vaccine Inventory

Grace Pfizer Inventory

Request Transfer/Redistribution

Account

Total Doses

Extra Doses

Doses Available

Doses Administered

Dose

[Clinic ABC Loc 1](#)

100

100

133

49

5

DETAILS

RELATED

Orders (0)

New

Appointments (6+)

Appointment	Contact Name	Status	Vaccine Status
00112886	3550retest1 user	Closed	Dose 1 Administered
00112834	reji8 ayod8	Closed	Dose 1 Administered

Ability to submit an inventory transfer or redistribution request in the Provider Portal

A pop-up window will appear titled **NEW ORDER: TRANSFER OR REDISTRIBUTION**. The doses transferred **MUST BE LESS THAN** the doses currently available on the selected Vaccine Inventory record.

New Order: Transfer or Redistribution

Transfer Information

* Account Name

Clinic ABC Loc 1

Vaccine Receiver

Search Accounts...

* Dose Transferred

100

* Reason for Request

Mass Vaccination

* Status

Submitted

Unable to find Vaccine Receiver

☒

* Vials Transferred

20

* Order Start Date

2/12/2021

Associated Vaccine Inventory

Grace Pfizer Inventory

Cancel

Save & New

Save

New Order: Transfer or Redistribution

Receiving COVID-19 Enrolled Provider Information

Receiving Location Name (CVMS)

Quality Hospital

Receiving Location Street Address

123 Main Street

Receiving Location Phone

123-456-7890

Receiving Location Primary Vaccine Coord

Vax Coordinator

Receiving Location City

Raleigh

Receiving Location Zip

12345

Receiving Location Primary Coord Email

vax.j.coordinator@mailinator.com

Sending Provider to check box below to confirm adherence to each requirement:

Adherence to all Requirements

☒


Requirement 1:

Sending Provider and Receiving Provider location names listed above match exactly how they appear in the COVID-19 Vaccine Management System (CVMS) Provider Enrollment Portal.

Cancel

Save & New

Save




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Ability to submit an inventory transfer or redistribution request in the Provider Portal


If the status shows as **SUBMITTED** or **PROCESSING**, that indicates the transfer is pending approval. If the status appears as **TRANSFER IN TRANSIT**, that indicates the transfer has been approved by NCDHHS.

 Vaccine Inventory
Grace Pfizer Inventory

Account	Total Doses	Extra Doses	Doses Available	Doses Administered
Clinic ABC Loc 1	100	100	133	49

DETAILS

RELATED

 Orders (1) New

Order Number	Status	Vaccine Receiver	Dose Transferred
ORD-0000271	Submitted		100


[View All](#)

Request Transfer/Redistribution

Change Status

Edit

[External] Sandbox: CDC COVID-19: Transfer/Redistribution Approved - 100 doses to Te...

 NC CVMS <nccvms@dhhs.nc.gov>

Reply

Reply All

Forward

Thu 2/11/2021

If there are problems with how this message is displayed, click here to view it in a web browser.

Hello ,

Your Transfer/Redistribution request has been approved. Please see below for details and send this as soon as possible.


Transfer/Redistribution Details:

- Sending Location:** Clinic ABC Loc 1
- Receiving Location:** Test Location
- Doses:** 100
- Vials:** 20
- Lot:** 909
- Vaccine Product:** Pfizer-BioNTech (5 doses/vial) (195 MDV) COVID-19 Vaccine

Need support? Submit your question to the help desk here: https://ncgov.servicenow.services.com/csm_vaccine.

Thank you, NC Department of Health and Human Services

Division of Public Health



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Ability to record “Insufficient Quantity” if less than standard doses are obtained

COVID-19 Insufficient Quantity events include anytime **LESS THAN THE CDC STANDARD** doses are obtained from a vial for that specific vaccine manufacturer.

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More

Scan or type a barcode

Add

Waste

Insufficient Quantity

Inbound Transfer

Outbound Transfer

Vaccine Inventories

All Vaccine Inventories

50+ items • Sorted by Vaccine Inventory Name • Filter

Vaccine Inv... Account N...

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Vaccine Inventory

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Previous

Vaccine Insufficient Quantity

Please select the vaccines for which you would like to create an insufficient quantity event. The information will only have to be entered once for all vaccines selected.

<input type="checkbox"/>	Vaccine Inventory Name	Product Name
<input type="checkbox"/>	Grace Moderna First Dose Inventory	Moderna (10 MDV) COVID-19 V...
<input checked="" type="checkbox"/>	Grace Pfizer 4.1 Inventory	Pfizer-BioNTech (6 doses/vial) (3...
<input type="checkbox"/>	Delivery 01/15/2021	Pfizer-BioNTech (5 doses/vial) (3...
<input type="checkbox"/>	New Grace Pfizer BioTech Inventory for testing abcdef	TestVaccine1

<input type="checkbox"/>	Moderna Delivery 02/09/2021	Moderna (10 MDV) COVID-19 Va...	Clinic ABC Loc 1	Available	198	Lot2021
<input type="checkbox"/>	Delivery 02/02/2021	TestVaccine1	Clinic ABC Loc 1	Available	1,099	test
<input type="checkbox"/>	Grace Moderna Inventory	Pfizer-BioNTech (5 doses/vial) (19...	Clinic ABC Loc 1	Available	35	990
<input type="checkbox"/>	SomTestInventoryUAT3-2	TestVaccine2	Clinic ABC Loc 1	Available	80	63241645
<input type="checkbox"/>	Delivery 01/26/2021	Pfizer-BioNTech (5 doses/vial) (19...	Clinic ABC Loc 1	Available	4	11101
<input type="checkbox"/>	Test0125-Delivery 01/25/2021	Moderna (10 MDV) COVID-19 Va...	Clinic ABC Loc 1	Available	997	L-88
<input type="checkbox"/>	Delivery 01/27/2021	TestVaccine1	Clinic ABC Loc 1	Available	17	3252342
<input type="checkbox"/>	Grace Pfizer Inventory	Pfizer-BioNTech (5 doses/vial) (19...	Clinic ABC Loc 1	Available	133	909
<input type="checkbox"/>	Expiration 1/13/2021 8:30	Pfizer-BioNTech (5 doses/vial) (19...	Clinic ABC Loc 1	Available	77	100

Next

Ability to record “Insufficient Quantity” if less than standard doses are obtained

After you fill in the required fields and click **NEXT**, a **SUCCESS SCREEN** will appear notifying you that the Insufficient Quantity Event has been created.

HomeRecipientAppointmentsBulk RegistrationReportsVaccine InventoryMore ▾

Previous

Vaccine Insufficient Quantity

* Insufficient Quantity Date

Feb 11, 2021

* Doses Insufficient Quantity

1

* Reason for Insufficient Quantity

Other

Reason for Insufficient Quantity - Other

Vial was not completely full

PreviousNext

Previous

Vaccine Insufficient Quantity

Insufficient quantity event for the chosen vaccines have been created.

Finish

Ability to tag vaccine inventory as a 1st or 2nd dose

Tag a vaccine inventory to easily identify if the inventory was intended for first doses, second doses, or both. It is recommended to tag new shipment as either a first or second dose, instead of both where possible.

Home

Recipient

Appointments

Bulk Registration

Reports

Vaccine Inventory

Vaccine Inventory

Delivery 02/02/2021

Account

Clinic ABC Loc 1

Total Doses

975

Extra Doses

125

Doses Available

1,099

Doses Administered

1

DETAILS

RELATED

Vaccine Inventory Details

*Vaccine Product

TestVaccine1

*Lot

test

*Expiration Date (MM/DD/YYYY)

Date

2/28/2021

Time

12:00 PM

*Vaccine Inventory Name

Delivery 02/02/2021

*Account

Clinic ABC Loc 1

Date and Time Received (MM/DD/YYYY)

Date

2/2/2021

Time

12:29 PM

Usage (First or Second Doses)

--None--

Status

Available

Total Vials

195

Dose Amounts

Total Doses

975

Cancel

Save

DETAILS

RELATED

Vaccine Inventory Details

*Vaccine Product

TestVaccine1

*Lot

test

*Expiration Date (MM/DD/YYYY)

Date

2/28/2021

Time

12:00 PM

*Vaccine Inventory Name

Delivery 02/02/2021

*Account

Clinic ABC Loc 1

Date and Time Received (MM/DD/YYYY)

Date

2/2/2021

Time

12:29 PM

Usage (First or Second Doses)

--None--

Status

Available

Doses Administered

1

This is a important field for Reporting & Allocation. Inventory lots intended for both First & Second dose usage should be split into separate Vaccine Inventory records.

Usage (First or Second Doses)

--None--

Usage (First or Second Doses)

--None--

First Dose only (100%)

Second Dose only (100%)

Both First and Second Doses

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Ability to tag shipments as a 1st or 2nd dose

Tag a vaccine inventory to easily identify if the inventory was intended for first doses, second doses, or both. It is recommended to tag new shipment as either a first or second dose, instead of both where possible.

HomeRecipientAppointmentsBulk RegistrationReportsVaccine InventoryMore

Shipment

SHIP-0000069

EditPrintable ViewClone

DETAILS

RELATED

Information

Shipment ID

SHIP-0000069

Order

ORD-0000159

Order Product

0000000115

Indicates if this Order is intended for First Dose, Second Dose, or Both/Mix.

First or Second Dose?

Account

Clinic ABC Loc 1

Status

Shipped

Primary Coordinator Email

harika.thambireddy@accenture.com

Email Sent to Primary Location Coord

☒



In this module, we reviewed:

- **Updates to the CVMS Provider Portal for Healthcare Location Managers**

Do you have any questions?



Upcoming Training Sessions and Available Support Resources



5 min

This Week's Training Schedule

TOPIC	DATE	TIME
What is new in Release 4.1 of CVMS	16-Feb	9:00 AM
CVMS Provider Portal 101	16-Feb	11:00 AM
CVMS Provider Portal 202 - Location Manager only	16-Feb	2:00 PM
Provider Enrollment	17-Feb	10:00 AM
CVMS Provider Portal 201 - Location Manager only	17-Feb	2:00 PM
CVMS Provider Portal 202 - Location Manager only	18-Feb	10:00 AM
CVMS Provider Portal 101	18-Feb	2:00 PM
CVMS Provider Portal 201 - Location Manager only	19-Feb	10:00 AM
Provider Enrollment	19-Feb	2:00 PM

CVMS Provider Portal Training Descriptions:

CVMS Provider Portal 101 - Recipient Registration and Vaccine Administration

CVMS Provider Portal 201 - Location Manager Profile only - Manage Vaccine Inventory

CVMS Provider Portal 202 - Location Manager only - Manage Users, Upload Recipients, View Reports

Additional Resources

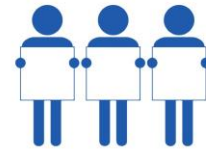
NCDHHS provides a range of tools and methods for CVMS and vaccine training including access to the CVMS Help Desk Portal, Live Training Sessions, User Guides, and personalized Communications.



CVMS Help Desk Portal: CVMS Help Desk Portal will contain a number of Knowledge Articles and FAQs that will provide information such as self-help, troubleshooting and task resolution.

Access CVMS Help Desk Portal: at:

https://ncgov.servicenowservices.com/csm_vaccine



Live Training: Live training will include step-by-step demonstrations of key tasks in CVMS, with opportunities to ask questions and do “replays” to take a closer look with the trainers.

Access live training information at:

<https://immunize.nc.gov/providers/covid-19training.htm>



Communications: CVMS enhancement updates, training event invitations, and information about new user guides and video demonstrations.

Be on the look out for email from: vaccineinfo



User Guides: Step-by-step instructional guides with screenshots designed to teach users how to CVMS. Screens are annotated with helpful tips and tricks.

Access training at:

<https://immunize.nc.gov/providers/covid-19training.htm>



Thank You!